



VoteRiders Bilingual Houston Organizer

OVERVIEW

The VoteRiders Houston Organizer supports our work in the greater Houston region, with a primary focus on supporting and expanding our voter ID assistance work. This will involve working one-on-one with voters to help them obtain ID and underlying documents, organizing onsite Voter ID Clinics¹, supporting Houston-area partner organizations to offer ID help to citizens in the communities they serve, and managing Houston-based and virtual volunteers to sustain this year-round ID assistance work.

This is a remote position, but candidates must be physically based in Houston to be considered for this position and be able to travel regularly within the Houston region. This is a full-time position, available ASAP. The VoteRiders Houston Organizer will report to the Houston Regional Director and work closely with our Voter ID Assistance team, National Outreach Director, and other VoteRiders team members on an as-needed basis. This role does not have staff supervisory responsibilities.

PRIMARY RESPONSIBILITIES

Voter ID Assistance (VIDA)

- **One-on-one assistance to voters:**
 - Organize and attend Voter ID Clinics and other events to directly assist voters with ID needs and provide virtual assistance as needed to community members
 - Lead the collective effort (involving volunteers and other staff as needed) to respond to Houston ID help requests, including providing timely support for requests and voter questions, and following up on cases through completion
- **VIDA partnership development:**
 - Maintain and deepen existing partnerships with VIDA partner organizations, including serving as primary point of contact and supporting partner organization staff and volunteers with VoteRiders' systems as needed
 - Expand VoteRiders' VIDA work through growing our partnership base, including recruiting new partner organizations to: host Voter ID Clinics, send us referrals of voters in need of ID help, and conduct ID assistance independently with training and financial support from VoteRiders
- **VIDA volunteer management and support:**
 - Recruit and oversee a diverse group of VoteRiders volunteers who can support Voter ID Clinics in-person and virtually, as well as provide virtual ID assistance

¹ Voter ID Clinics involve placing trained VoteRiders staff or volunteers on-site (or virtually) at partnering community organizations such as shelters, community centers, food banks, and more. These events offer one-on-one and fully-paid voter ID assistance to any eligible voter who needs it – including all transportation arrangements and costs and helping to obtain and paying the fees for the ID and underlying documents.



- outside of regular Voter ID Clinic events
- Serve as primary point of contact with Houston-based and virtual volunteers/contractors focused on Houston-area work, including providing support on Texas ID assistance processes, VoteRiders' tools and systems, and hosting regular volunteer check-ins

Voter ID Education and Voter Engagement

- Seek out and participate in relevant local events, forums, tabling opportunities, and community outreach activities to share voter ID information and raise awareness of VoteRiders' voter ID assistance work
- Promote VoteRiders' tools and services with partner organizations, including our bilingual Voter ID Helpline/Chatbot, Texas Voter ID Information cards, and other partner-facing materials such as flyers and social media graphics.

Team Coordination and Reporting

- Work closely with the Houston Regional Director to implement a cohesive, integrated, and effective metro-wide voter ID education and assistance program
- Ensure comprehensive reporting on established program metrics of success, including the timely submission of weekly reports, timely follow-up with voters and the timely input of voter data into Zendesk
- Track and reconcile expenses associated with the organization of program activities
- Other duties as assigned

QUALIFICATIONS

Required

- Lives in (or willing to relocate ASAP to) Houston (relocation funds are not included)
- Spanish language skills
- Exceptional interpersonal skills and entrepreneurial spirit
- Experience with casework, and enthusiasm for and comfort with providing one-on-one direct assistance to marginalized community members
- Experience with creating and maintaining strong partnerships with allied groups and organizations in the community
- Highly self-motivated and -directed
- Strong communication skills and highly responsive
- Strong affinity for voting rights, networking and building strategic partnerships
- Experience and ability to work with diverse and at-risk communities, and engage directly with individuals in community-based settings
- Demonstrated ability to manage details, resourcefully solve problems and follow through with minimum direct supervision
- Regular access to a reliable computer, internet signal, and cellphone
- Strong computer skills, including Slack, Microsoft Suite, Google Suite with aptitude to learn new software and systems
- Willing to travel regularly within the Houston area with access to readily available and reliable transportation with appropriate insurance

**Preferred/Plus**

- Existing relationships with local and/or Houston-area direct service organizations
- Experience with or willingness to learn digital storytelling methods
- Experience with Zendesk, and/or Mobilize

EQUAL EMPLOYMENT OPPORTUNITY POLICY

VoteRiders is committed to diversity among its staff. VoteRiders is an equal opportunity employer. All employment decisions at VoteRiders are based on our mission and program needs, job requirements and individual qualifications, without regard to age, race, color, national origin, religion, sex, sexual orientation, disability, or any other legally protected basis. VoteRiders will not tolerate any unlawful discrimination or harassment.